

**Featherspring  
 Refresh/Adjust Form**

Please fill out this adjustment form and mail it in with your Feathersprings in a sturdy box. Adjustments are made at our Customer Service Center in Illinois. If you have any questions, please call between 8am - 5pm Central Time, Monday-Friday, to speak with one of our Customer Service Representatives.

**1** Dr/Mr/Mrs/Ms \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_  
 Please print clearly We will only call you if we have questions about your adjustment.  
 Address \_\_\_\_\_ E-mail \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Country \_\_\_\_\_

**2 Personal Information – CONFIDENTIAL** Please update your personal information. All information will be kept confidential and only used to ensure that your Feathersprings provide proper support. Feathersprings are made with different thicknesses and different accessories depending upon the information given. So Accuracy is important.

- 1.  Male  Female Weight \_\_\_\_\_ Age \_\_\_\_\_
  - 2. Occupation \_\_\_\_\_ 3. How many hours a day are you on your feet? \_\_\_\_\_
  - 4.  Diabetic – Please check the box if you are diabetic and complete the form on the reverse side of this page.
- Give us any comments that you think we should know before adjusting your Feathersprings. List any hobbies/activities that require you to be on your feet: \_\_\_\_\_

**3 Shipping – \$8.95 U.S. orders / \$17.95 Canadian orders / \$34.95 all other International orders**  
 Your Feathersprings will ship to you with the US Post Office. Include shipping fee with order if adjustment is after 1st year trial. (Shipping is non-refundable.)

**4 Payment Enclosed in U.S. dollars – FREE during the 1st year. After 1st year trial: \$59.95 + shipping.**  
 Check / Money Order. For credit purposes, my driver's license # is: \_\_\_\_\_  
 Credit Card: Visa, MasterCard, Disc, AmerExp Credit Card #: \_\_\_\_\_ Exp date: \_\_\_\_\_  
 Signature: \_\_\_\_\_ Today's date: \_\_\_\_\_

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**Please circle areas of pain/discomfort and place an "X" for heel spur location.**



▶▶▶ Please complete questionnaire on reverse side ▶▶▶

## 5 Adjustment Questionnaire – IMPORTANT. PLEASE COMPLETE.

There are many adjustments that can be made to your Feathersprings to refresh and renew them and give you that “Ahhh” comfort that you want. Please answer the following questions so our technicians can properly adjust your Feathersprings.

1. About how long have you had these Feathersprings?  
\_\_\_\_\_
2. If this is a new pair of Feathersprings, how long are you wearing them each day? \_\_\_\_\_
3. Have you had these adjusted before?  No  Yes  
If yes, approximate adjustment date: \_\_\_\_\_
4. When you put your Feathersprings in your shoes, how long does it take before your feet begin to hurt?  
\_\_\_\_\_
5. How would you rate the amount of support that you are getting:  enough  not enough  
 too much support
6. Do you have pain in your legs?  
 No (go to question 7)  Yes (mark all that apply)  
 ankle  shin  calf  front of thigh  
 back of thigh
7. Do you have pain in your knees?  
 No (go to question 8)  Yes If yes, which knee:  
 right knee  left knee  both  
In which part of the knee do you notice the pain:  
 back  side  entire
8. Do you feel like your feet slip off your Feathersprings?  
 No (go to question 9)  Yes If yes, to which side:  
 to the outside  to the inside
9. Are the soles and/or heels of your shoes wearing down on the:  inside  outside  neither  
If they are wearing down, is it:  a little  a lot
10. Are your Feathersprings slipping forward in your shoes:  No  Yes If yes, about how much?  
\_\_\_\_\_
11. Are your Feathersprings slipping side to side in your shoes?  No  Yes  
If yes, they slip to the:  inside  outside

## Diabetic Featherspring Authorization Form

If you have become a diabetic since you began wearing Feathersprings then you should know that your feet may be particularly sensitive to any material they come in contact with. And because your feet need extra care, you may want to consult your doctor about wearing Feathersprings.

Feathersprings are made of stainless spring steel. They are very comfortable to use, but any changes to your shoes should be considered carefully. To protect your feet from direct contact with the metal, we suggest you cover the Feathersprings with a thin, foam rubber insole or add our Padded Covering option.

The Padded Covering is made from a material called Poron® (similar to foam rubber, but more durable) and covered with a thin suede-like fabric to protect it from wear. The Padded Covering provides even more cushion against impact shock. It is applied by our technicians and is available for \$99.95 per pair. Most people find that the Padded Covering lasts at least one year. Please call if you would like a sample piece of the Padded Covering.



***I have read the above information and want to proceed with the adjustment. I understand that because of my diabetes my feet may be particularly sensitive and any concerns have been discussed with my doctor.***

- Yes, please add the Padded Covering to my Feathersprings. (\$99.95 fee paid today.)  
 No, I prefer the Feathersprings without an extra covering.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Your signature is required in order to proceed with your adjustment.)

LX.340-171012