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Call Mon-Fri, 8am - 5pm, Central Time

Toll-free: (800) 628-4693

Outside the US: 815-981-3793



Featherspring REPLACEMENT FORM

ENJOY

LIFETIME GUARANTEE: If the metal portion of your Feathersprings should ever break from normal use, and parts have been maintained, then we'll replace your Feathersprings® one time free of charge. (*Damaged pair must be returned for replacement.*) Feet change size about every ten years so the Lifetime Guarantee is defined as ten years. Guarantee period based on original purchase date.

© Luxis® International, Inc.

Thank you for choosing Luxis International! We're sorry that your Feathersprings didn't hold up and we're happy to replace them for you free of charge if the damage comes from normal use and parts have been replaced regularly. (*Replacement fee may apply if damage is not due to defective materials.*) To ensure that your replacement Feathersprings work well, please update the following information. Then send us this completed form along with the damaged Featherspring. Always mail Feathersprings in a box or sturdy container. Feathersprings are not protected if mailed in an envelope. Mail Feathersprings separately from foot impressions.

We know it's hard to be without your Feathersprings. Rest assured, we'll rush you a replacement as quickly as possible. If you have any questions or need more impression materials, just give us a call at 1-800-628-4693.



1 Dr/Mr/Mrs/Ms _____
Please print clearly
Address _____
City / State / Zip _____
Country _____
Phone (____) _____
We will only call you if we have questions about your order.
E-mail _____

2 Personal Information – CONFIDENTIAL

Your personal information will be kept confidential and is only used to ensure that your Feathersprings provide proper support. Feathersprings are made with different thicknesses and different accessories depending upon the information given. So accuracy is important.

1. ☐ Male ☐ Female Age _____ Weight _____

2. Occupation _____ 3. How many hours a day are you on your feet? _____

4. ☐ Diabetic – Please check the box if you are diabetic and complete the form on the reverse side of this page.

5. Featherspring Information: _____
(You can locate the Featherspring Information on the bottom of your Feathersprings stamped into the heel area. Please write all of the numbers and letter you see in this area. Example of Featherspring Information: B20 L9)

6. Does your current pair of Feathersprings have a heel spur allowance? ☐ Yes ☐ No

If YES, indentation is in: ☐ RIGHT only ☐ LEFT only ☐ BOTH

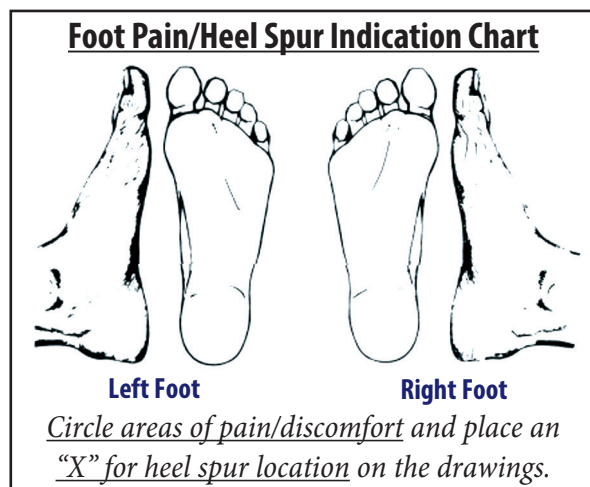
Give us any comments that you think we should know before making your Feathersprings. List any hobbies/activities that require you to be on your feet: _____

3 Payment Type in U.S. dollars – If it is within the 10 year Guarantee period and fee is required, please include special offer replacement fee of \$164.99 plus S&H (\$9.95 within the U.S. / \$24.95 Canadian / \$39.95 all other International orders)

☐ **Check / Money Order.** For credit purposes, my driver's license # is: _____

☐ **Credit Card:** Visa, MasterCard, Disc, AmerExp Credit Card #: _____ Exp date: _____

Security Code: _____ Signature: _____



Diabetic Featherspring Authorization Form

Thanks for your order and we're excited to rush your Feathersprings to you. But first, we want to clarify a few points.

As a diabetic, your feet may be particularly sensitive to any material they come in contact with. And because your feet need extra care, you may want to consult your doctor before ordering Feathersprings.

Feathersprings are made of stainless spring steel. They are very comfortable to use, but any changes to your shoes should be considered carefully. To protect your feet from direct contact with the metal, we suggest you cover the Feathersprings with a thin, foam rubber insole or add our Padded Covering to your order.

The Padded Covering is made from a material called Poron® (similar to foam rubber, but more durable) and covered with a thin suede-like fabric to protect it from wear. The Padded Covering provides even more cushion against impact shock. It is applied by our technicians and is available for \$99.95 per pair. Most people find that the Padded Covering lasts at least one year. Please call if you would like a sample piece of the Padded Covering.

I have read the above information and want to proceed with my order. I understand that because of my diabetes my feet may be particularly sensitive and any concerns have been discussed with my doctor.

- ☐ Yes, please add the Padded Covering to my Feathersprings. (\$99.95 fee paid today.)
☐ No, I prefer the Feathersprings without an extra covering.

Signature: _____ **Date:** _____
(Your signature is required in order to complete your order.)



Treat your feet

Featherspring Comfort Covering

Add a soft suede-like covering to your Feathersprings with our Comfort Covering. The Comfort Covering adds a slight cushion to your Feathersprings and helps keep your foot from sliding. We can easily apply it to your Feathersprings (\$9.95 application fee) or send it to you with instructions to apply yourself.

Comfort Covering, #96114.....\$17.95

Featherspring Padded Covering

The Padded Covering is a combination of the Comfort Covering plus premium Poron® (which is similar to foam rubber, but more durable). It provides even more cushion against impact shock. *Padded covering is applied by our technician and most people find that it lasts at least one year. If you replace it in less than 1 year then replacement cost is \$79.95.*

Padded Covering (1 pair), #96001.....\$99.95

Holdfasts

Holdfasts securely hold your Feathersprings in your shoes. The top Holdfast attaches to your Featherspring and the bottom Holdfast attaches to your shoe. Together the two parts ensure that your Feathersprings stay just where you like them. Tops and bottoms are sold individually. Order 2 tops for one pair of Feathersprings and as many bottoms as you need for all your shoes.

Holdfast Top (prickly surface), #90003.....\$1.50 each

Holdfast Bottom (smooth surface), #90004.....\$1.25 each

Rejuvenating Foot Cream



Natural ingredients soften and heal tough, tired feet. Help your body heal itself with fast-acting extracts and oils with anti-inflammatory and natural antiseptic properties.

CONTAINS: Aloe Vera Extract, Arnica Montana Extract, Avocado Oil, Ilex Leaf Extract, Jojoba Oil, Panthenol, Peppermint Oil, Sarsaparilla, Shea Butter, Spearmint Oil, Tea Tree Oil, Vitamin E, White Willow Bark

Rejuvenating Foot Cream (3 oz), #90489\$19.79