

**Featherspring
Refresh/Adjust Form**

Please fill out this adjustment form. Mail it in a sturdy box with your Featherspring® Foot Supports to our Customer Service Center in Illinois. (You are responsible for postage costs.) Please note: Feet change size about every 10 years, so most people will benefit from new Feathersprings after 10 years.

1 Dr/Mr/Mrs/Ms _____
Please print clearly
Address _____
City _____ State _____ Zip _____ Country _____
Phone (____) _____
We will only call you if we have questions about your adjustment.
E-mail _____

2 Personal Information Please update your personal information. All information will be kept confidential and only used to ensure that your Feathersprings provide proper support. Feathersprings are made with different thicknesses and different accessories depending upon the information given. So Accuracy is important. Male Female

1. Age _____ Weight _____
2. Hours per day on your feet: _____
3. Occupation _____
4. Diabetic – Please check the box if you are diabetic and complete the form on the reverse side of this page.

Give us any comments that you think we should know before adjusting your Feathersprings. List any hobbies/activities that require you to be on your feet: _____

3 Optional Extra Covering: **Comfort Covering / \$25.95** – Soft felted covering. Helps keep foot from sliding. 2mm thick. YOU APPLY.
 Luxury Covering / \$89.95 – Thin, engineered leather. Breathable. Antibacterial. Ecological. 1.5mm thick. Technicians apply.
 Padded Covering / \$99.95 – Polyurethane foam with soft, fabric covering. Extra impact cushioning. 3.7mm thick. Technicians apply.

4 Shipping: **U.S. - \$8.95** / **Canadian - \$24.00** / **All other International - \$44.95** Shipping is non-refundable. Completed adjustments usually ship with the US Post Office. **Include shipping fee if adjustment is after 1st year trial.**

5 Adjustment Fee – \$79.95 + shipping. FREE during the 1st year! All payments are in U.S. dollars.

Payment Enclosed: **Check / Money Order.** **Credit Card:** Visa, MasterCard, Disc, AmerExp

Credit Card #: _____ Exp date: _____ Security code: _____ Today's date: _____
Print name as it appears on card: _____ Signature: _____



6 Adjustment Questionnaire – IMPORTANT. PLEASE COMPLETE.

There are many adjustments that can be made to your Feathersprings to refresh and renew them and give you that “Ahhh” comfort that you want. Please answer the following questions so our technicians can properly adjust your Feathersprings.

- How old are these Feathersprings? _____
- If this is a new pair of Feathersprings, how long are you wearing them each day? _____
- Have you had these adjusted before? No Yes
If yes, approximate adjustment date: _____
- When you wear your Feathersprings, how long does it take before your feet begin to hurt? _____
- How would you rate the amount of support that you are getting: enough not enough too much support
- Do you have pain in your legs? No (go to question 7)
 Yes (mark all that apply) ankle shin
 calf front of thigh back of thigh
- Do you have pain in your knees? No (go to question 8)
 Yes –If yes, which knee: right left both
Where in the knee is the pain: back side entire
- Do you feel like your feet slip off your Feathersprings?
 No (go to question 9) Yes –If yes, to which side:
 to the outside to the inside
- Since adding Feathersprings, do the soles and/or heels of your shoes wear down: inside outside neither
If they are wearing down, is it: a little a lot
- Are your Feathersprings slipping forward in your shoes:
 No Yes –If yes, about how much? _____
- Are your Feathersprings slipping side to side in your shoes?
 No Yes –If yes, they slip to the: inside outside

OPTIONAL TOP COVERINGS

Comfort Covering

Soft felted covering adds a slight cushion to your

Feathersprings and helps keep your foot from sliding. You'll get two sheets of the Comfort Covering with complete instructions. You apply. Approx. 2mm thick.



Comfort Covering\$25.95



Luxury Covering

Featherspring® Luxury Covering is made of thin, engineered leather. It is extremely breathable, antibacterial, washable, highly durable and ecological. Applied by our technicians. Just 1.5mm thick!

Luxury Covering \$89.95



Padded Covering

The Padded Covering is a combination of a polyurethane foam layer that is 1/8" thick plus a soft, fabric covering. It provides even more cushion against impact shock and it's the only covering we offer that covers both the stainless steel and the shoe protector. Colors may vary. Padded covering is applied by our technicians and most people find that it lasts at least one year. If you need it replaced in less than 1 year then replacement cost is \$79.95. Approximately 3.7mm thick.

Padded Covering\$99.95

DIABETIC FEATHERSPRING AUTHORIZATION FORM

If you have become a diabetic since you began wearing Feathersprings then you should know that your feet may be particularly sensitive to any material they come in contact with. And because your feet need extra care, you may want to consult your doctor about wearing Featherspring® foot supports.

Featherspring® orthotics are made of premium stainless steel. They are very comfortable to use, but any changes to your shoes should be considered carefully. To protect your feet from direct contact with the metal, we suggest you cover the Feathersprings with a thin, foam rubber insole or, even better, add our Padded Covering option. It is the only covering we offer

that is designed to cover both the stainless steel and the plastic shoe protector giving you the most protection.

The Padded Covering is made from a polyurethane foam layer that is 1/8" thick with a soft, fabric covering on top of the polyurethane foam. The Padded Covering provides extra protection for your feet and extra cushion against impact shock. It is applied by our technicians and is regularly \$99.95 per pair. However, because we think the Padded Covering is so important for diabetics, your price is only \$79.95 per pair. Most people find that the Padded Covering lasts at least one year. Please call if you would like a sample piece of the Padded Covering.

I have read the above information and want to proceed with my adjustment. I understand that because of my diabetes my feet may be particularly sensitive and any concerns have been discussed with my doctor.

- Yes, please add the Padded Covering to my Feathersprings. (Special price \$79.95 fee paid today.)
 No, I prefer the Feathersprings without an extra covering.

Signature: _____ Date: _____
(If diabetic, your signature is required to complete your adjustment.)