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Toll-free: (800) 628-4693

Outside the US: 815-981-3793



# Featherspring REPLACEMENT FORM

ENJOY

**Lifetime Guarantee:** If the metal portion of your Feathersprings should ever break from normal use, and parts have been maintained, then we'll replace your Featherspring® Inserts one time free of charge. (Damaged pair must be returned for replacement.) Feet change size about every ten years so the Lifetime Guarantee is defined as ten years from the original purchase date.

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Thank you for choosing Luxis International! We're sorry that your Feathersprings didn't hold up and we're happy to replace them for you free of charge if the damage comes from normal use and parts have been replaced regularly. (Replacement fee may apply if damage is not due to defective materials.) To ensure that your replacement Feathersprings work well, please update the following information. Then send us this completed form along with the damaged Featherspring. Always mail Feathersprings in a box or sturdy container. Feathersprings are not protected if mailed in an envelope. Mail Feathersprings separately from foot impressions.

We know it's hard to be without your Feathersprings. Rest assured, we'll rush you a replacement as quickly as possible. If you have any questions or need more impression materials, just give us a call at 1-800-628-4693.



**1** Dr/Mr/Mrs/Ms \_\_\_\_\_  
Please print clearly  
Address \_\_\_\_\_  
City / State / Zip \_\_\_\_\_  
Country \_\_\_\_\_  
Phone ( ) \_\_\_\_\_  
We will only call you if we have questions about your order.  
E-mail \_\_\_\_\_

**2 Personal Information – CONFIDENTIAL**

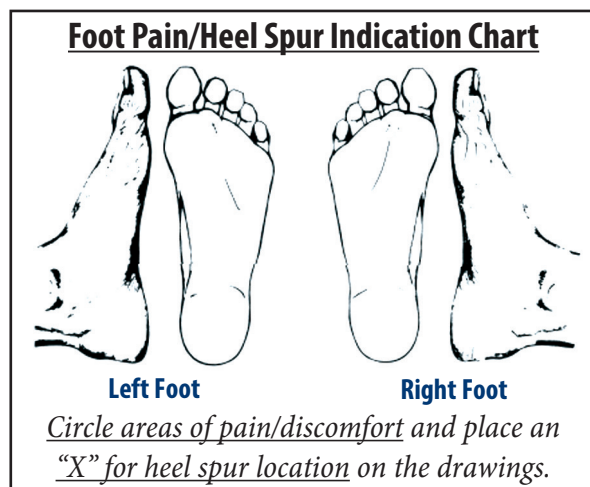
Your personal information will be kept confidential and is only used to ensure that your Feathersprings provide proper support. Feathersprings are made with different thicknesses and different accessories depending upon the information given. So accuracy is important.

1. ☐ Male ☐ Female Age \_\_\_\_\_ Weight \_\_\_\_\_
2. Occupation \_\_\_\_\_ 3. How many hours a day are you on your feet? \_\_\_\_\_
4. ☐ Diabetic – Please check the box if you are diabetic and complete the form on the reverse side of this page.
5. Featherspring Information: \_\_\_\_\_  
(You can locate the Featherspring Information on the bottom of your Feathersprings stamped into the heel area. Please write all of the numbers and letter you see in this area. Example of Featherspring Information: B20 L9)
6. Does you current pair of Feathersprings have a heel spur allowance? ☐ Yes ☐ No
- If YES, indentation is in: ☐ RIGHT only ☐ LEFT only ☐ BOTH

Give us any comments that you think we should know before making your Feathersprings. List any hobbies/activities that require you to be on your feet: \_\_\_\_\_

**3 Payment Type in U.S. dollars – \$279.00 replacement fee plus S&H (S&H: \$12.95 within the U.S. / \$49.00 Canadian / \$65.95 all other International orders) Fee is required if outside of 10 year Guarantee period or Feathersprings have not been maintained.**

- ☐ **Check / Money Order.** For credit purposes, my driver's license # is: \_\_\_\_\_
- ☐ **Credit Card:** Visa, MasterCard, Disc, AmerExp Credit Card #: \_\_\_\_\_ Exp date: \_\_\_\_\_
- Security Code: \_\_\_\_\_ Signature: \_\_\_\_\_



# Featherspring® REPLACEMENT ORDER FORM CONTINUED

## Holdfasts

Holdfasts securely hold your Feathersprings in your shoes. The top Holdfast attaches to your Featherspring and the bottom Holdfast attaches to your shoe. Together the two parts ensure that your Feathersprings stay just where you like them. *Tops and bottoms are sold individually.*

Order 2 tops for one pair of Feathersprings and as many bottoms as you need for all your shoes.

**Top** (prickly surface), #90003.....\$2.25 each

**Bottom** (smooth surface), #90004.....\$1.85 each

## Rejuvenating Foot Cream

Natural ingredients soften and heal tough, tired feet. Help your body heal itself with fast-acting extracts and oils with anti-inflammatory and natural antiseptic properties.



**CONTAINS:** Aloe Vera Extract, Arnica

Montana Extract, Avocado Oil, Ilex Leaf Extract, Jojoba Oil, Panthenol, Peppermint Oil, Sarsaparilla, Shea Butter, Spearmint Oil, Tea Tree Oil, Vitamin E, White Willow Bark

### Rejuvenating Foot Cream (3 oz)

#90489.....\$19.79

## OPTIONAL TOP COVERINGS

### Featherspring® Comfort Covering

Soft felted covering adds a slight cushion to your Feathersprings and helps keep your foot from sliding. You'll get two sheets of the Comfort Covering with complete instructions. YOU APPLY.

Approx. 2mm thick. **Comfort Covering, #96114.....\$25.95**



### Featherspring® Luxury Covering



Featherspring® Luxury Covering is made of thin, engineered leather. It is extremely breathable, antibacterial, washable, highly durable and ecological. Applied by our technicians. Just 1.5mm thick!

**Luxury Covering, #96221.....\$89.95**

### Featherspring® Padded Covering

The Padded Covering is a combination of a polyurethane foam layer that is 1/8" thick plus a soft, fabric covering. It provides even more cushion against impact shock and it's the only covering we offer that covers both the stainless steel and the shoe protector. Colors may vary. *Padded covering is applied by our technicians and most people find that it lasts at least one year. If you need it replaced in less than 1 year then replacement cost is \$79.95.* Approximately 3.7mm thick.



**Padded Covering, #96001.....\$99.95**

## DIABETIC FEATHERSPRING AUTHORIZATION FORM

Thank you for your order. We're excited to rush your Featherspring® Foot Supports to you. But first, we want to clarify a few points.

As a diabetic, your feet may be particularly sensitive to any material they come in contact with. And because your feet need extra care, you may want to consult your doctor before ordering Featherspring® foot supports. Featherspring® orthotics are made of premium stainless steel. They are very comfortable to use, but any changes to your shoes should be considered carefully. To protect your feet from direct contact with the metal, we suggest you add our Padded Covering to your order. It is the only

covering we offer that is designed to cover both the stainless steel and the plastic shoe protector giving you the most protection.

The Padded Covering is made from a polyurethane foam layer that is 1/8" thick with a soft, fabric covering on top of the polyurethane foam. The Padded Covering provides extra protection for your feet and extra cushion against impact shock. It is applied by our technicians and is regularly \$99.95 per pair. However, because we think the Padded Covering is so important for diabetics, your price is only \$79.95 per pair. Most people find that the Padded Covering lasts at least one year. Please call if you would like a sample piece of the Padded Covering.

***I have read the above information and want to proceed with my order. I understand that because of my diabetes my feet may be particularly sensitive and any concerns have been discussed with my doctor.***

☐ Yes, please add the Padded Covering to my Feathersprings. (Special price \$79.95 fee paid today.)

☐ No, I prefer the Feathersprings without an extra covering.

**Signature:** \_\_\_\_\_  
(If diabetic, your signature is required to complete your order.)

**Date:** \_\_\_\_\_

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